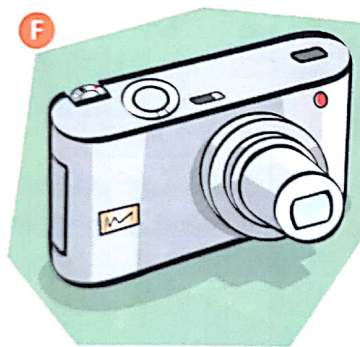
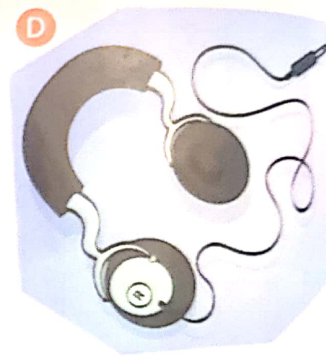
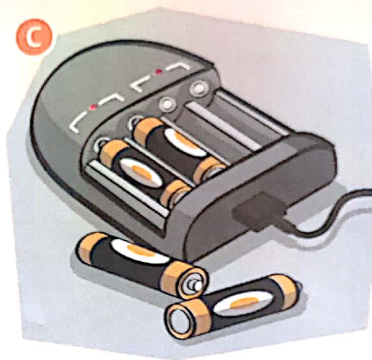
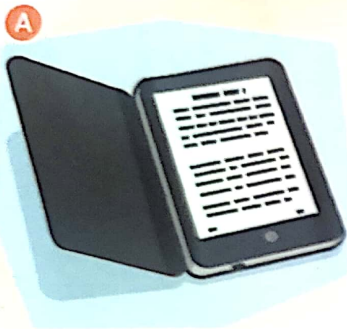


# 5 + Options

## EXTRA LISTENING AND SPEAKING • Making a complaint

I can complain about a problem.



**1** In your notebook, match the words in the box with devices A–H in the pictures.

battery charger camera e-book  
headphones laptop MP3 player  
smartphone radio

**4** 3.17 In your notebook, complete the dialogue with the key phrases. Listen and check. Then listen again and repeat the dialogue.

Manager Good afternoon. <sup>1</sup> ?

Molly <sup>2</sup> I bought this mobile phone here last week and <sup>3</sup> . I can't make phone

Proszę przepisać do zeszytu słownictwo i samodzielnie przetłumaczyć, a następnie wykonać ćwiczenia.



## Words, words, words

- 1 3.15 Match the words in the box with the pictures (1–15). Point and say the answers aloud. Then listen and check.

armchair   carpet   coffee table   cupboard  
 curtains   cushions   fireplace   lamp   mirror  
 painting   radiator   rug   sofa   vase  
 windowsill

1 – curtains

- 4 3.16 Listen to the conversation between Lady Higgins and Inspector Giles. Which from exercise 1 do they mention? Say the answers in pairs.

- 5 Listen again and complete the sentences. Say the answers in pairs.

- 1 It was dark so Lady Higgins turned on the ...
- 2 The ... were on the ..., but now they are on the floor.
- 3 There are footprints on the ...
- 4 The ... was on the coffee table, but now it is on the ...
- 5 The ... are open, and there's a finger on the ...



## Words, words, words

- 1 2.3 Match the words in the box with the picture. Point and say the answers. Then listen, check and repeat.

folder games console keyboard  
laptop monitor mouse smartphone  
speaker tablet

- 3 Work in pairs. Look at the picture in exercise 1 and say a number. Your partner covers the picture and says the word.

Two.

A speaker!

- 4 Work in pairs. Ask and answer.
- 1 Do you use computers or laptops at school?  
Yes, I do. / No, I don't. / I use a computer?